

UCSF Housing Wireless Network Short User-Guide

The UCSFHousing Wireless Network is the primary wireless network for the Mission Bay and Tidelands Housing properties. Devices can be registered on the UCSFHousing wireless network. The other wireless networks available in Housing Services are UCSFWPA and UCSFGuest. The UCSFHousing wireless network is the only network that allows Residents to register devices to the internet.

Before you connect:

- Update your UCID in the Housing Portal, it takes 24-48 hours after you have updated your UCID to process.
- Fully check-in to your unit in housing. We will send you an email confirmation titled “UCSF Housing Apartment Inspection Instructions” once you are checked-in.

Connection to the UCSFHousing Wireless Network

1. Connect to the “UCSFhousing” wireless network.
2. When prompted, enter:

SSID: UCSFHousing

Password: Please visit Housing Portal for this information.

After entering the password above, register your devices with access to a web browser. Please be sure to complete all of the steps below. If you miss the last step, you will not have access to the UCSFHousing wireless network. **Note: Devices can only be registered under the UCSFHousing wireless (NOT UCSFWpa or UCSFGuest).**

1. The first time the device connects to “UCSFhousing”, you will automatically be redirected to the “**Housing Wireless Registration**” login screen.
2. If you are not redirected automatically, please go to <https://wifi.ucsf.edu/guest>. You will then be redirected to the “Housing Wireless Registration” login screen. **Note: You can only access this portal if you are connected to the UCSFHousing wireless network.**
3. Login using your UCSF email account and password.
4. Upon successfully logging in, you will see the “Create Device” screen. You will register your device here with its MAC address.
5. After clicking “Create Device”, you will see the confirmation screen.

Note: A MAC address is 12 characters in length and colons are required when adding a MAC address, i.e., 1a:2b:3c:4d:5e:6f.

6. Very important step to complete for wireless access: Disconnect from the UCSFHousing wireless network from the device you used to register the device. Leave device disconnected for a few minutes and then reconnect. The device should now have access to Internet.
7. When moving out/transferring, please remove your devices from the wireless registration portal.

Please Note: It may take 24-48 hours for the new wireless account to start working on your devices. For full instructions, please visit our webpage.